



Public Place Cleaner - West

Section: Community Services

Salary point: 5

Position number: PSC348

Last updated: May 2020

Position objectives

To provide support and positively participate in a team which delivers quality cleaning, garbage services, minor maintenance services and other operational duties to ensure enjoyable, attractive and safe public places are maintained to a high standard.

PSC values



Respect: Creating a unique, open and trusting environment

Integrity: Being honest and taking responsibility for our actions

Teamwork: Working together as one Council to support each other

Excellence: Improving the way we work, to meet future challenges

Safety: Providing a safety focused workplace culture

Key responsibilities

- Undertake general cleaning of public place amenities and assist Team Leader when required
- Undertake minor maintenance repairs and improvement activities within work schedules including public infrastructure, building and structure maintenance
- Completes manual handling tasks and applies skills associated with public cleaning
- Attend and participate in toolbox discussions
- Ensure all duties undertaken are performed in accordance with established policies and procedures / documented safe systems of work, in a timely cost efficient and courteous manner, projecting a high level of customer service
- Participation in continuous improvement processes
- Report any unsafe work practices, conditions or situations to Team Leader or Supervisor

- Liaise with all colleagues, clients, general public and staff in a manner which encourages strong teamwork and enhances the presentation and customer service of the business unit
- Training other staff in areas of expertise
- Demonstrate conduct that promotes Council as a professional organisation

Key accountabilities

- Assist in providing a cleaning service and maintenance to clients within the Port Stephens Local Government area including: CBD's, bus shelters, fish bins, garbage bins, toilets, gross pollutant traps, litter collection, graffiti removal and disposal and reporting of dead animals from the roadside. Repairing and reporting defects to public infrastructure to asset owners
- Follow agreed safe work method procedures and report all WH&S risk injuries and near miss incident

Extent of authority

The job holder is accountable for following the instructions given by the delegated public place cleaning supervisor for completion of tasks, and works within Council's Policies and Procedures, as defined in the Local Government Act and other relevant legislation.

Judgement and decision making

Decisions are generally made within the scope of established procedures and guidelines or in consultation with the Team Leader.

Whilst the tasks are generally not repetitive, requirements are strongly dictated by physical workflow and problems are generally solved by applying the appropriate established practice.

Skills, knowledge and capacity

Organisational

- Demonstrated commitment to a customer service culture and delivery of quality service
- Commitment to learning & understanding of the Australian Business Excellence philosophy
- Conduct that demonstrates Council's commitments to Respect, Integrity, Teamwork, Excellence and Safety
- Ensure that all documentation is completed on time and to required standards

Interpersonal

- Demonstrated ability to work as part of a strong team environment
- Demonstrated ability to use initiative, self-motivation, enthusiasm and ability to work unsupervised
- Actively participate in Public Place Cleaning Risk assessments and other WHS initiatives

Qualifications and experience

- Sound commercial or housekeeping cleaning experience using safe manual handling techniques, grounds and maintenance experience

- Demonstrated safe operation of small plant items such as: water blasters, sweepers, blowers, mowers, whipper snippers, hedgers
- Appropriate literacy and numeracy skills to allow comprehension of worksite documentation such as work method statements and quantity calculations
- Ability to perform assigned tasks in accordance with WHS requirements and agreed procedures within designated timeframes
- Availability to work outside of core hours (i.e. early start)
- Current Class C Drivers Licence
- Possess or ability to obtain LR Licence

Capability Framework level: Foundational

Personal attributes	Relationships	Results	Resources
<ul style="list-style-type: none"> • Manage self • Displays resilience and adaptability • Act with integrity • Demonstrate accountability 	<ul style="list-style-type: none"> • Communicate and engage • Community and customer focus • Work collaboratively • Influence and negotiate 	<ul style="list-style-type: none"> • Plan and prioritise • Think and solve problems • Create and innovate • Deliver results 	<ul style="list-style-type: none"> • Finance • Assets and tools • Technology and information • Procurement and contracts

Position description approval

Employee

Date