### MINUTES - 27 February 2025



Minutes of the Audit, Risk and Improvement Committee of Port Stephens Council held in the Committee Rooms, Raymond Terrace on – 27 February 2025, commencing at 4pm.

### PRESENT:

Chair: Deborah Goodyer

Members in attendance: Frank Cordingley, Paul Dunn, Deborah Goodyer.

Officers in attendance: Tim Crosdale, General Manager, Phil Miles, Acting

Director Facilities & Infrastructure, Ryan Falkenmire, Acting Director Community Futures, Glen Peterkin, Acting

Director Corporate Strategy and Support, Chris

Hilkemeijer, Enterprise Risk Manager, Croydon Dowley,

Acting Finance Section Manager.

Guests in attendance: Councillor Jason Wells, David Hutchison, PKF, Martin

Matthews, PKF, Nicky Rajani, Audit Office of NSW,

Rhodora De Ramos, Prosperity Advisors.

Apologies: Steve Peart, Director Community Futures, Zoe Pattison,

Director Corporate Strategy and Support, Greg Kable, Director Facilities and Infrastructure, Tony Wickham, Governance Section Manager, Alex Hardy, Prosperity

Advisors.

The Minutes of the Ordinary Meeting of Port Stephens Council Audit Risk and Improvement Committee held on 10 October 2024 were endorsed.

No Declaration of Interest was received.

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# GENERAL MANAGER'S UPDATE

The General Manager provided an update on the following topics:

- 1. An update was provided on the financial, governance and reputational risk associated with Newcastle Airport as it relates to Port Stephens Council.
- 2. Advised of the NSW Environmental Protection Authority (EPA) penalty for an offense under the Protection of the Environment Operations Act 1997 relating to Fly Point project in June 2024.
- 3. That an Information Communication and Technology (ICT) Outage occurred from 16-18 January 2025 with:
  - a. Business Continuity Plan (BCP) enacted
  - Emergency Management Response Council Emergency Operations Centre participation and contribution to Local Government Area response
  - c. Lessons-learnt being applied to review and update plans/responses, including ICT.

## AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee:

- 1) Note the General Manager's Update.
- 2) Receive a copy of the EPA Penalty Notice.

# ARIC WORKPLAN AND ACTIONS ARISING FROM THE PREVIOUS MEETING

ITEM NO. 5.1 FILE NO: 25/35285

**EDRMS NO: PSC2015-01492** 

### ARIC WORKPLAN AND ACTIONS ARISING FROM THE PREVIOUS MEETING

REPORT OF: TONY WICKHAM - GOVERNANCE SECTION MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

#### **RECOMMENDATION IS THAT COMMITTEE:**

1) Note there are no Audit, Risk and Improvement Committee Workplan actions or actions arising from the previous meeting.

AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee note there are no Audit, Risk and Improvement Committee Workplan actions arising from the previous meeting.

# **INTERNAL AUDIT**

ITEM NO. 6.1 FILE NO: 25/20943 EDRMS NO: PSC2021-03053

### INTERNAL AUDIT ACTIONS UPDATE

REPORT OF: TONY WICKHAM - GOVERNANCE SECTION MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

### **RECOMMENDATION IS THAT COMMITTEE:**

1) Receive and note Internal Audit Actions Update.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note Internal Audit Actions Update.

**Note:** The Committee discussed and noted the slipped audit findings (Volunteer Management and Contractor Management) and that the progress commentary doesn't clearly reflect completed actions versus those still outstanding.

ITEM NO. 6.2 FILE NO: 25/28923

**EDRMS NO: PSC2015-01492** 

### **EXTERNAL QUALITY ASSESSMENT IMPROVEMENT ROADMAP UPDATE**

REPORT OF: TONY WICKHAM - GOVERNANCE SECTION MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

### **RECOMMENDATION IS THAT COMMITTEE:**

1) Receive and note the status report of the External Quality Assessment Improvement Roadmap at (ATTACHMENT 1).

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the status report of the External Quality Assessment Improvement Roadmap.

**Note:** The Chairperson discussed some quality templates can be applied from the new standard, and Council can work with the Internal Auditors to update their approach. Management agreed to update the roadmap with descriptions of the status ratings per the colour coding.

# EXTERNAL AUDIT/FINANCE UPDATE

ITEM NO. 7.1 FILE NO: 25/18860 EDRMS NO: PSC2015-01492

#### FINANCIAL MANAGEMENT

REPORT OF: GLEN PETERKIN - FINANCIAL SERVICES SECTION MANAGER

DIRECTORATE: CORPORATE STRATEGY AND SUPPORT

### **RECOMMENDATION IS THAT THE COMMITTEE:**

1) Receive and note the review findings of the Purchasing Card Transaction Report (ATTACHMENT 1).

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the review findings of the Purchasing Card Transaction Report.

**Note:** The Committee explored other opportunities for provision of existing exception reporting to ARIC, such as contract variations and payroll. Acting Director Corporate Strategy and Support advised that the team can explore this but is focused in the near term on in the introduction of a new contract management software.

ITEM NO. 7.2 FILE NO: 25/18862

**EDRMS NO: PSC2015-01492** 

### **EXTERNAL AUDIT UPDATE**

REPORT OF: GLEN PETERKIN - FINANCIAL SERVICES SECTION MANAGER

DIRECTORATE: CORPORATE STRATEGY AND SUPPORT

### **RECOMMENDATION IS THAT THE COMMITTEE:**

1) Receive and note the final management letter for the financial year ended 30 June 2024 (ATTACHMENT 1).

2) Endorse the audit engagement plan for the financial year ended 30 June 2025 (ATTACHMENT 2).

### AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee:

- 1) Receive and note the final management letter for the financial year ended 30 June 2024 (ATTACHMENT 1).
- 2) Endorse the audit engagement plan for the financial year ended 30 June 2025 (ATTACHMENT 2).

ITEM NO. 7.3 FILE NO: 25/29864

**EDRMS NO: PSC2015-01492** 

### ICAC RECOMMENDATIONS ON CORRUPTION PREVENTION

REPORT OF: GLEN PETERKIN - FINANCIAL SERVICES SECTION MANAGER

DIRECTORATE: CORPORATE STRATEGY AND SUPPORT

### **RECOMMENDATION IS THAT COMMITTEE:**

1) Review and note the report.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee review and note the report.

**Note:** The Committee noted the transparency in identifying areas of non-compliance (page 66 of the report) to support improvement.

# RISK MANAGEMENT UPDATE REPORT

ITEM NO. 8.1 FILE NO: 25/28840 EDRMS NO: PSC2024-01598

### **RISK MANAGEMENT UPDATE**

REPORT OF: CHRIS HILKEMEIJER - ENTERPRISE RISK MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

### **RECOMMENDATION IS THAT THE COMMITTEE:**

1) Receive and note the Risk Management Report.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the Risk Management Report.

Note: The Committee discussed

- The larger number of High-rated incidents and explored their causes for any trends.
- The effectiveness of controls related to external risks such as "Government risk" and "Revenue Performance and Sustainability".

# GOVERNANCE AND COMPLIANCE UPDATE

ITEM NO. 9.1 FILE NO: 25/20946 EDRMS NO: PSC2024-01598

### **GOVERNANCE REPORT**

REPORT OF: TONY WICKHAM - GOVERNANCE SECTION MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

### **RECOMMENDATION IS THAT THE COMMITTEE:**

1) Receive and note the report.

### AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the report, including additional aspects of:

- Status update on Kingshill Development lodgment of a Notice of Intention to Appeal in the NSW Supreme Court.
- New legal matter Park and Shop Pty Ltd deemed refusal.

Note: The Committee:

- Discussed the timing of the Property Acquisitions Policy (aligned with another policy under review)
- Queried whether the number of Code of Conduct breaches was high (question taken on notice, management to confirm).

# ICT AND CYBER SECURITY UPDATE

ITEM NO. 10.1 FILE NO: 25/22306

**EDRMS NO: PSC2015-01492** 

### **ICT AND CYBER SECURITY UPDATE**

REPORT OF: ZOE PATTISON - DIRECTOR CORPORATE STRATEGY AND

**SUPPORT** 

DIRECTORATE: CORPORATE STRATEGY AND SUPPORT

### RECOMMENDATION IS THAT THE COMMITTEE:

1) Receive and note the contents of this report.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the contents of this report.

**Note:** The Committee:

- Confirmed that management have no major concerns with systems nearing end-of-life.
- Requested progress updates on the ICT and Cyber Security Plan / Roadmap.
- Requested management align its actions to the Essential 8.

# SERVICE REVIEW AND BUSINESS IMPROVEMENT UPDATE

ITEM NO. 12.1 FILE NO: 25/22438

EDRMS NO: PSC2015-01492

#### INTEGRATED PLANNING AND REPORTING

REPORT OF: ZOE PATTISON - DIRECTOR CORPORATE STRATEGY AND

**SUPPORT** 

DIRECTORATE: CORPORATE STRATEGY AND SUPPORT

#### RECOMMENDATION IS THAT THE COMMITTEE:

1) Receive and note the contents of this report.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee receive and note the contents of this report.

**Note:** The Committee:

- Explored relevant external factors being considered in service reviews (noting benchmarking is performed and, for relevant units with stronger external presence, more external data is considered).
- Requested Council explore the potential for a written methodology for root cause analysis (within the Service Review methodology) to be utilised by internal audit (for consistency).

# **GENERAL BUSINESS**

ITEM NO. 13.1 FILE NO: 25/39830

**EDRMS NO: PSC2015-01492** 

#### **FUTURE MEETINGS**

REPORT OF: TONY WICKHAM - GOVERNANCE SECTION MANAGER

DIRECTORATE: GENERAL MANAGER'S OFFICE

### **RECOMMENDATION IS THAT COMMITTEE:**

1) Note future meeting dates outlined in the report.

# AUDIT RISK AND IMPROVEMENT COMMITTEE MEETING - 27 FEBRUARY 2025 MOTION

That the Audit, Risk and Improvement Committee note future meeting dates outlined in the report.

**Note:** The Committee:

- Requested management confirm the 2 October 2025 date in relation to financial statements timing
- Noted the positive reputation for Port Stephens Council in relation to its approach to Christmas parties (noting the recent media attention for a neighbour Council).

MINUTES AUDIT RISK AND IMPROVEMENT COMMITTEE - 27 FEBRUARY 2025
There being no further business the meeting closed at 5:40pm.