

Your Port

Summer 2024



facebook.com/PortStephensCouncil instagram.com/pscouncil

Message from the Mayor



know before I was elected to Council, I really only had a small inkling of the size and scale of the projects and services Council provided.

Over the past 6 years, I've been fortunate enough to be Mayor of Port Stephens. Although tough at times, I feel very privileged to have had the opportunity to lead our Council and work closely with a very dedicated and passionate group of people.

It's very easy to underestimate the work that our Council delivers. I

“From our libraries, waste, roads, parks and sports grounds to events, business support, childcare, emergency services and planning – Port Stephens Council is a large and complex organisation.

The past year, with our new Council in place, we've worked hard to make sure the services we deliver are aligned with the community's needs. We've sharpened our focus and rebuilt the strength in our foundations.

It's our strong foundations that have allowed us to endure several years of frequent lockdowns and natural disasters. Last year was all about building on these foundations, continuing to make them stronger as we set a path for the future.

As we look forward to another prosperous year, we're excited to hit the ground running, focusing on issues we know are a priority, like our roads and infrastructure, community consultation, climate change, coastal management and environmental sustainability.

Within our strong foundations, we'll continue to make our community great, working hard to deliver core services and facilities – with a willingness and perseverance to get the job done.

Ryan Palmer, Mayor of Port Stephens

Community Satisfaction Survey – 2023 results



Each year, we ask the Port Stephens community how satisfied they are with the services and facilities we deliver. This information helps us understand what's working, and what isn't, to facilitate improvements for the wellbeing and liveability of our community.

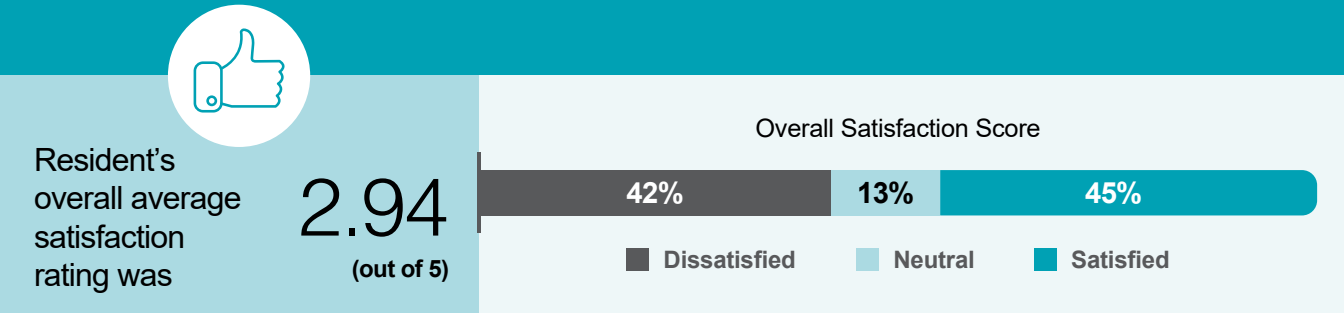
A simplified approach was taken with this year's survey, asking our residents their thoughts about our core services by using a score out of 5.

During this period, 880 community members completed the survey, rating their overall satisfaction with the performance of Council's services as a mean score of 2.94 out of 5. This translates to 45% satisfied, 42% dissatisfied and 13% neutral.

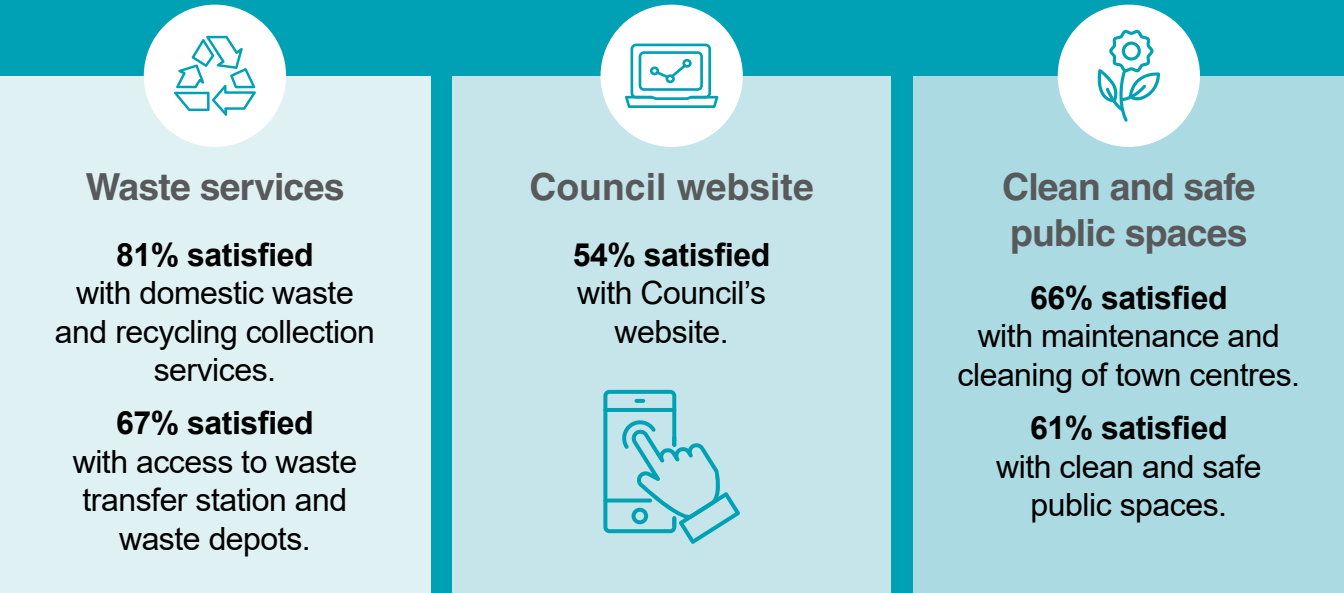
Over the next year, we'll continue to work closely with our community, focusing on issues we know are a priority.

View the 2023 Communications Satisfaction Survey report at portstephens.nsw.gov.au

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Our highest rated services and facilities



Australia Day celebrations

Join us to celebrate Australia Day events across Port Stephens on Friday 26 January, with vibrant and family-friendly events in Raymond Terrace, Nelson Bay, Tilligerry and Karuah. We'll also be welcoming new citizens to Port Stephens at the Citizenship Ceremonies at Nelson Bay and Raymond Terrace and recognising outstanding community champions at the 2023 Port Stephens Annual Awards.

Learn more at pscouncil.info/AusDay or follow us on Facebook.



Smart Parking in your place

We recently sought feedback from the community to expand smart parking to other locations including Fingal Bay, Little Beach, Birubi Beach and One Mile Beach. We heard from 287 community members who had their say on the roll-out process, including any potential timing restrictions and suggestions for the allocation of revenue generated from Smart Parking.

Using this feedback, a report will be provided to Council in early 2024. Stay up to date at haveyoursay.portstephens.nsw.gov.au/smart-parking



CMP update

Last year we finalised Stage 3 of our Coastal Management Plan (CMP) consultation and have almost finalised the draft document, which is planned for public exhibition in March. During the exhibition period, we'll be out in the community, offering the opportunity for you to view the draft documents, ask questions and provide feedback.

Stay up to date at pscouncil.info/cmp



Waste drop off days – January to March

Problem waste – 8am to midday

Saturday 23 March at Salamander Bay Waste Transfer Station
Mattresses and tyres

Green waste – 9am to 2pm

- Karuah on first Sunday of each month
- Raymond Terrace on second and fourth Sunday of each month
- Lemon Tree Passage on first and third Sunday of each month
- Salamander Bay on second and fourth Sunday of each month

To find your fortnightly recycling and garden organics collection week and day, learn more about the terms and conditions of drop off days or book your kerbside collection go to portstephens.nsw.gov.au/waste



We've got an app – Port Stephens Waste

Keep track of all thing waste in one place, from bin days to kerbside collection



Subscribe to our community e-newsletters – visit portstephens.nsw.gov.au/newsletters

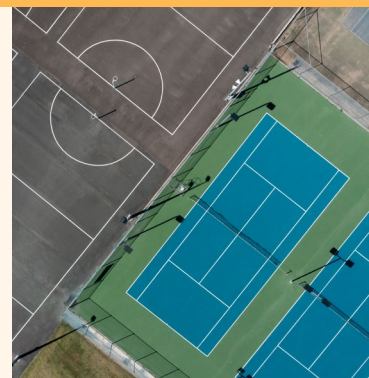


Sports complex engagement results – Mallabula/Lakeside

We've been working with Tilligerry Sports Council and West Ward Sports Council to develop masterplans for both Mallabula Sports Complex and Lakeside Sports Complex. Over the past few months, we had over 100 community members complete our survey and provide feedback on what they would like to see. This information has informed our concept plans and from here, we will be moving forward to develop a more detailed masterplan.

The masterplan will be available for the community to view and comment on in March this year.

Stay up to date at portstephens.nsw.gov.au/haveyoursay



Creating a home for everyone

In November last year, we hosted the first ever Port Stephens Housing Forum – a full day event where community, government, developers and service providers came together to seek solutions on improving housing affordability, diversity and supply in Port Stephens.

We're using the information gathered to revise our Local Housing Strategy, setting the strategic direction for future housing growth across Port Stephens. This revised strategy is planned for public exhibition in February.

Stay up to date at haveyoursay.portstephens.nsw.gov.au/housing-strategy

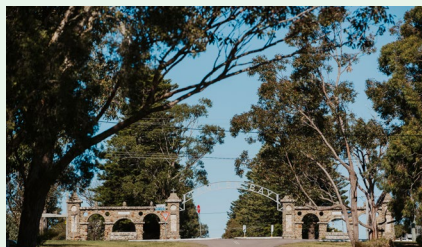


Major projects – portstephens.nsw.gov.au/projects



✓ **COMPLETE**

Fly Point to Halifax Shared Path and Victoria Parade HPA
Nelson Bay, East Ward



⚡ **IN PROGRESS**

Road reconstruction and road widening at Avenue of the Allies
Tanilba Bay, Central Ward



⌚ **SCHEDULED**

Shared path works expected to start early to mid 2024
Fern Bay, West Ward



Every voice has value

Get involved, learn more and have your say about important issues and projects in Port Stephens.



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Disclaimer: This newsletter has been prepared by Port Stephens Council from information available as at Thursday 4 January 2024. Every effort has been made to ensure the accuracy of the information herein, however Port Stephens Council accepts no responsibility for any consequences resulting from misdescription or inadvertent errors.

