

# Flood support services



## Help if you've been affected by storms and floods

If you're impacted by the floods or storms, we're making it easier for you to find help. Call **13 77 88** about these available services and support.



### Individuals and households

Disaster Recovery Payment	A one-off payment of \$1,000 per eligible adult and \$400 per child if your home has been seriously damaged or destroyed, or if you've been seriously injured. An additional 2 disaster payments for the Lismore, Richmond Valley and Clarence Valley LGAs.
Disaster Relief Grant for individuals	To help low-income earners with limited financial resources whose home or essential household contents were damaged or destroyed.
Disaster Recovery Allowance	Income assistance of up to 13 weeks to help employees, small businesses and farmers who've lost income.
Housing support	Temporary emergency accommodation options include: 16 weeks rental support; temporary housing pods; mobile motor homes; recreation clubs; Red Cross housing brokerage service.
Food, water and essential items	Available at evacuation centres or for customers who are isolated due to flood waters, register online or call 13 77 88.
Clean-up	Help to remove damaged household contents and other debris in and around the home by a dedicated clean-up task force.
Tarpaulin maintenance	Help to tighten and maintain tarpaulins that have been installed by the NSW State Emergency Service (SES) on damaged roofs.
Stamp duty relief for private vehicles	Stamp duty relief on the replacement of privately owned, insured motor vehicles that have been written off.



### Small business

Disaster Recovery Grants for Small Business, up to \$50,000	To clear damaged goods, repair the premises, replace stock to reopen.
Concessional Interest Rate loans up to \$130,000	For small businesses who suffered direct damage to help resume normal trade to replace and repair any damage not covered by insurance.
Stamp duty relief for commercial vehicles	Stamp duty relief on the replacement of insured, commercial motor vehicles that have been written off.
Disaster Recovery Allowance	Income assistance of up to 13 weeks to help employees, small businesses and farmers who've lost income.