

RIGHT PLACE every time



PORT STEPHENS
COUNCIL

council@portstephens.nsw.gov.au | 02 4988 0255

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Your waste management service

Each residence in Port Stephens is levied with a waste service charge for the collection, disposal and processing of waste in Port Stephens.

A waste service charge entitles a resident to:

- A weekly garbage collection — 240 litre red bin
- A fortnightly recycling collection — 240 or 360 litre
- Two on call clean ups of bulky waste and/or green waste each financial year.

Residents who have large amounts of waste, including green waste can also arrange additional garbage and recycling bins for a fee.



Businesses in Port Stephens can also utilise Council's waste management service and have weekly garbage and fortnightly recycling collection.



Bin etiquette

To ensure your bins are collected quickly, quietly and safely please:

- Place your bin out the night before your collection day, or prior to 6am
- Ensure your lids are closed, with no waste protruding from the bin
- Don't overload your bin; our collection vehicles cannot lift bins that are too heavy — please do not fill 360 litre bins with glass. Remember if you can't move it we can't lift it!
- Don't place non-conforming waste in either bin; this may result in your bin being rejected
- Space bins at least one metre from each other
- Don't place your bins behind or too close to parked cars, trees or street signs
- Look up! Don't place your bins underneath closely overhanging trees or power lines
- Bins should be placed with wheels facing your property and logos facing the road.



Your garbage service

Your red bin is picked up weekly and the contents are processed at the Advanced Resource Recovery Technology at the Newline Road Waste Facility in Raymond Terrace.

Since 1999 all waste from Port Stephens residents red bins has been processed and 100% of the organic waste (food waste, green waste and any paper & cardboard) is broken down to produce a nutrient rich compost. Approximately 50% of the waste placed in your red bin is recycled using this technology. The benefits of this technology to residents is increased resource recovery, with less waste being sent to landfill each year.



“Since 1999 all waste from Port Stephens residents red bins has been processed and 100% of the organic waste (food waste, green waste and any paper and cardboard) is broken down to produce a nutrient rich compost.”



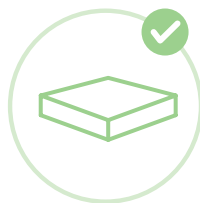
YES, we accept



Food and
kitchen scraps



Green waste



Polystyrene/foam



Plastic bags and
packaging (that
cannot be recycled)



General
household waste



Nappies and
sanitary products

NO, we don't accept



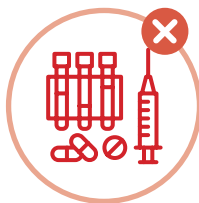
No paints,
chemicals or oils



No batteries



No building waste



No needles or
medical waste



No tyres

Your recycling service

Your yellow lidded recycling bin is picked up fortnightly and the contents delivered to a materials recycling facility (MRF) to be sorted. Residents receive a 240 litre recycling bin and now have the option of SUPERSIZING their service to a 360 litre bin giving them 50% more room each fortnight to recycle more for a one off fee of \$25. Businesses can also utilise Council's recycling service.



Contact Council on 4988 0255 or visit portstephens.nsw.gov.au for more information.



Don't bag it! Don't put your recycling in plastic bags. Bagged items cannot be emptied for sorting and are sent to landfill.

- Remove magazines from plastic sleeves
- Rinse your recycling
- Remove lids
- Don't scrunch cans



YES, we accept



Hard rigid plastics
including bottles,
containers,
plastic cutlery,
bottle caps, meat
and cake trays,
berry punnets



Paper and cardboard
including empty
pizza boxes,
long life milk and
juice containers,
magazines



Aluminium and steel
including foil
and foil trays,
aluminium and
steel cans



Glass
Spreads and
sauce jars,
medicine, wine
and beer bottles

NO, we don't accept



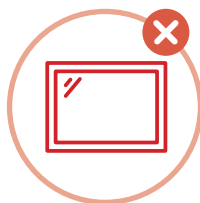
No plastic bags or
plastic packaging



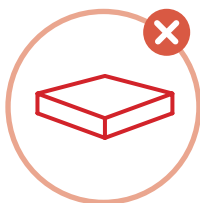
No food, liquid or
green waste



No crockery
or ceramics



No mirror or
window glass



No polystyrene
or foam

You've been tagged

We have bin inspectors in Port Stephens who check the contents of recycling bins to ensure residents are recycling right. If you put items that are not recyclable in your bin it may not be serviced. The bin inspector and/or driver will place stickers on bins to let residents know how they're going.



RED — Contaminated

Your bin is contaminated and will not be serviced until the problem is fixed.



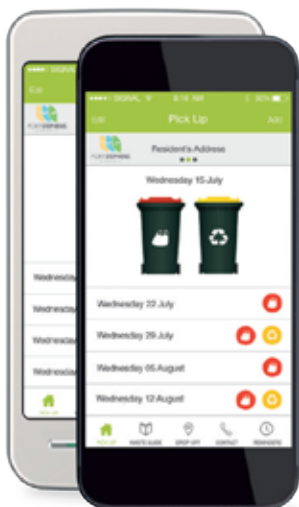
YELLOW — Education

There are some items in your bin that are not correct.



GREEN — Thank you

Thank you for doing a great job recycling.



SIMPLE SMART SORTED



the **get sorted™** app puts waste and recycling information into your hands.

DOWNLOAD THE FREE APP TODAY





On call kerbside collection

Each residence in Port Stephens is entitled to two kerbside collections per year. The collections are an “on call” service and residents can call 1300 734 470 or book online via portstephens.nsw.gov.au to organise collection at a time that is convenient for them. Once you book you will receive a date for collection and waste should be placed out on the footpath the day prior to this collection ONLY.

What will be collected — bulky items like, lounges, unusable furniture, green waste, electronic waste, steel, BBQs, bed frames, old swing sets, whitegoods.

What won't be collected — hazardous waste like chemicals, paints, liquid wastes, tyres, car parts, broken glass, food waste and bean bags.

Items must — be less than 1m³ or 1 box trailer load, be able to be picked up by 2 people, be no longer than 1.8m, all green waste must be bundled and tied or placed in cardboard boxes, all waste should be placed out in neat and tidy manner to enable a quick and efficient collection.



Terms and Conditions of Service

- Waste placed out in excess of 1 box trailer load will be collected but second collection will be forfeited. If this occurs on the second collection only the designated load will be removed and a non-conforming notice will be issued. Any waste left by the contractor must be removed by the resident or it may result in fines.
- Waste placed out that is not an accepted item will not be collected and must be removed by the resident.
- Waste must not be placed out until the day before the collection. Residents who place waste out on the footpath before the designated time may be fined.



Other services

Chemical clean out

Clean out your household chemicals the right way. Hazardous wastes including batteries, motor oils and fluids, paint, pesticides and herbicides, poisons, gas bottles, fire extinguishers etc. can be dropped off at the annual chemical cleanout which is funded by the EPA.



For dates visit:

portstephens.nsw.gov.au or cleanout.com.au
or call 131 555

These items can also be disposed of free of charge at Salamander Bay Waste Transfer Station, 4 Tarrant Road, Salamander Bay during opening hours.

Mattress and tyre drop off days

Council runs free drop off days at Raymond Terrace, Lemon Tree Passage and Salamander Bay each year. Mattresses and tyres collected are recycled through these events.

For dates and times visit: portstephens.nsw.gov.au





E-Waste recycling

You can recycle your electronic waste such as TVs, computers, printers, phones, stereos, DVD players, VCRs and other hand held electronic items, free of charge at Salamander Bay Waste Transfer Station, 4 Tarrant Rd, Salamander Bay 02 4988 0690.

Council also runs several free drop off days at Raymond Terrace and Lemon Tree Passage each year.

For dates and times visit: portstephens.nsw.gov.au

Battery, mobile phones and community recycling centre

Council has a Community Recycling Centre funded by the EPA Waste Less Recycle More initiative. This centre takes batteries, paints, oil, fluorescent tubes, printer cartridges, gas bottles, fire extinguishers and smoke alarms free of charge.

Batteries, mobile phones, printer cartridges can also be dropped at Council Administration Building, 116 Adelaide Street, Raymond Terrace.

Libraries at Raymond Terrace, Salamander Bay and Tilligerry also accept batteries.

Waste facilities



Salamander Bay Waste Transfer Station

4 Tarrant Road, Salamander Bay | 02 4988 0690

The Salamander Bay Waste Transfer Station is a Council owned and operated facility. Waste is accepted, sorted and transferred to other facilities for recycling, processing or disposal. For information on waste accepted and up to date fees and charges visit portstephens.nsw.gov.au



Newline Road Waste Facility

Newline Road, Raymond Terrace | 02 4983 4100

The Newline Road Waste Facility is owned and operated by SUEZ. The facility has an advanced resource recovery technology that composts organic wastes and a landfill. For information on waste accepted and updated fees and charges please contact the weighbridge 02 4983 4100.



Green waste drop off days

Council holds free green waste drop off days across Port Stephens for residents to drop off extra green waste. The drop off days are for residents only, no commercial operators are permitted.

From April to September

1st Sunday	Karuah, vacant land next to Karuah Centre
2nd Sunday	Raymond Terrace, Newline Rd Waste Facility
3rd Sunday	Lemon Tree Passage, Waste Transfer Station
4th Sunday	Salamander Bay, Waste Transfer Station

From October to March

1st Sunday	Karuah, vacant land next to Karuah Centre Lemon Tree Passage, Waste Transfer Station
2nd Sunday	Raymond Terrace, Newline Rd Waste Facility Salamander Bay, Waste Transfer Station
3rd Sunday	Lemon Tree Passage, Waste Transfer Station
4th Sunday	Raymond Terrace, Newline Rd Waste Facility Salamander Bay, Waste Transfer Station

Please visit portstephens.nsw.gov.au for terms and conditions of service.



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