



# APPLICATION TO SUPERSIZE RECYCLING SERVICE

This form must be signed by the owner or the managing agent

Surname:  First Name:

Property Address:

Email:

Phone:  Mobile:

Rate Assessment:

I confirm that I am the owner or the managing agent of this property and approve the upgrade of recycling service from 240 litre to 360 litre for the one off price of \$25 which will be paid prior to the delivery of the supersized bin.

Name (contact for delivery):  Phone:

## PAYMENT METHODS

**In person** 116 Adelaide Street, Raymond Terrace | **By phone** (02) 4980 0255 |

## WHY SUPERSIZE?

The 360 litre bin is perfect for those households that find their regular 240 litre recycling bin is overfull, or they have excess recycling every fortnight.

The larger bin allows for 50% more recycling every fortnight without the necessity for any additional bins or servicing which results in ongoing additional costs.

### HOW TO SUPERSIZE?

1. Complete this form and return to Council.
2. Pay the one off supersize fee of \$25. If you pay over the phone please mail/email your form and details of your payment will be forwarded to the relevant personnel.
3. Council will deliver a 360 litre bin on a recycling day by swapping it with the existing 240 litre bin. There may be a wait of up to 6 weeks depending on bin availability.



## TERMS & CONDITIONS

- All bins remain the property of Council and its contractor.
- Bins must remain at the property allocated to at all times. 360 litre bins cannot be moved between properties for any reason.
- The 360 litre bin will be emptied on the same day of each fortnight as your existing recycling bin.
- Should the recycling contents be contaminated Council reserves the right to not collect it. Ongoing incidents of contamination may result in the bin being removed from the property.
- I agree to pay the one-off \$25 supersize fee and understand that a 360 litre bin will not be delivered until this payment is received.

## SUPERSIZE FAQ'S

### **Once I pay the \$25 payment will there be any other costs for the supersized bin?**

No, the \$25 fee is a one off non-refundable cost. There are no further costs involved.

### **Can I supersize if I rent my property?**

Yes, please just get your landlord or agent to complete the form and pay the \$25 fee. Please be aware though that 360 litre bins cannot be transferred to other properties.

### **How long will it take to deliver the bin?**

After payment is received your details will be updated in our system. The bin is normally delivered on a recycling day when the existing 240 litre bin can be easily swapped to the 360 litre. Please note that there may be a wait of up to 6 weeks depending on bin availability.

### **What happens if my bin is contaminated?**

Council and its contractor reserve the right not to pick up any bins that are contaminated with items that cannot be recycled.

### **What happens if my bin gets stolen or damaged?**

Please contact the Customer service line to organise replacement or repair at no cost.

**Signature**

## YOUR PRIVACY

Port Stephens Council is committed to protecting your privacy. We take reasonable steps to comply with relevant legislation and Council policy.

**Purpose:** The information you provide will enable Council to assess your application for a 360 litre recycling bin.

**Intended recipients:** The information will only be used by Council, its contractors performing functions for Council, and other agencies such as government departments that have legislation allowing them to access Council records.

**Supply:** Voluntary.

**Consequence of Non Provision:** If Council does not have the information it may be unable to assess your application, contact you, or deliver a 360 litre bin to the property.

**Storage and security:** This document will be placed on the relevant file and/or saved in Council's records management system in accordance with Council policy and relevant legislation.

**Access:** Please contact Council on (02) 4980 0255 to enquire how you can access information.