

## HOLIDAY PARKS

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
FINGAL BAY: Accommodation Tariffs MAXIMUM nightly rates, minimum night stay policy applies						
<b>Advanced bookings for next financial year may be subject to increase.</b>						
<b>These are peak season rates. Discounts may apply.</b>						
Beach House	Nightly rate		\$36.82	\$405.00	Per night	Market Pricing
Getaway Cabin	Nightly rate		\$22.27	\$245.00	Per night	Market Pricing
Garden Cabin	Nightly rate		\$30.46	\$335.00	Per night	Market Pricing
Powered Site	Nightly rate		\$7.18	\$79.00	Per night	Market Pricing
Surf Villa	Nightly rate		\$40.91	\$450.00	Per night	Market Pricing
Drive through Ensuite Site	Nightly rate		\$10.00	\$110.00	Per night	Market Pricing
Ensuite Campsite	Nightly rate		\$9.00	\$99.00	Per night	Market Pricing
Large Motor Home	Nightly Rate		\$8.64	\$95.00	Per night	Market Pricing
The Surf House	Nightly rate		\$40.91	\$450.00	Per night	Market Pricing
HALIFAX: Accommodation Tariffs MAXIMUM nightly rates, minimum night stay policy applies						
<b>Advanced bookings for next financial year may be subject to increase.</b>						
<b>These are peak season rates. Discounts may apply.</b>						
3 Bedroom Assisted Cabin	Nightly rate		\$35.91	\$395.00	Per night	Market Pricing
Bay Villa	Nightly rate		\$27.73	\$305.00	Per night	Market Pricing
Beach Villa	Nightly rate		\$40.91	\$450.00	Per night	Market Pricing
Castaway Cabin	Nightly rate		\$22.27	\$245.00	Per night	Market Pricing

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Powered Site	Nightly rate		\$7.18	\$79.00	Per night	Market Pricing
Boat House	Nightly Rate		\$40.91	\$450.00	Per night	Market Pricing
Quarterdeck Villa	Nightly rate		\$30.46	\$335.00	Per night	Market Pricing
Ensuite Van Site	Nightly rate		\$9.00	\$99.00	Per night	Market Pricing
Large Motor Home Site	Nightly rate		\$8.64	\$95.00	Per night	Market Pricing
<b>Shoal Bay - Conference Room Hire (Excludes Weddings)</b>						
<b>Advanced bookings for next financial year may be subject to increase.</b>						
Additional Person - premium package surcharge	Per person added to full day standard package rate	Both packages include one of either morning or afternoon tea	\$0.91	\$10.00	Per person	Market Pricing
Full Day Premium Package	Flat Rate - includes cleaning costs, audio visual equipment & premium catering package up to 20 people	Packages include one of either morning or afternoon tea	\$30.00	\$330.00		Market Pricing
Half Day Premium Package	Flat Rate - includes cleaning costs, audio visual equipment & premium catering package up to 20 people	Packages include one of either morning or afternoon tea	\$21.82	\$240.00		Market Pricing
<b>SHOAL BAY: Accommodation Tariffs MAXIMUM nightly rates, minimum night stay policy applies</b>						
<b>Advanced bookings for next financial year may be subject to increase.</b>						

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
<b>These are peak season rates. Discounts may apply.</b>						
Catamaran Villa	Nightly rate		\$27.73	\$305.00	Per night	Market Pricing
Ensuite Site	Nightly rate		\$9.00	\$99.00	Per night	Market Pricing
Outrigger Villa	Nightly rate		\$27.73	\$305.00	Per night	Market Pricing
Powered Site	Nightly rate		\$7.18	\$79.00	Per night	Market Pricing
Safari Tent	Nightly rate		\$20.45	\$225.00	Per night	Market Pricing
Sunseeker Villa	Nightly rate		\$22.27	\$245.00	Per night	Market Pricing
Large Motorhome Site	Nightly rate		\$8.64	\$95.00	Per night	Market Pricing
The Beach House	Nightly rate		\$40.91	\$450.00	Per night	Market Pricing
<b>Treescape Accommodation Tariffs MAXIMUM nightly rates, minimum night stay policy applies.</b>						
<b>Advanced bookings for next financial year may be subject to increase.</b>						
<b>These are peak season rates. Discounts may apply.</b>						
Studio	Nightly rate		\$16.82	\$185.00	Per night	Market Pricing
1 Bedroom Suite	Nightly Rate		\$20.46	\$225.00	Per night	Market Pricing
1 bedroom Deluxe Suite	Nightly Rate		\$22.27	\$245.00	Per night	Market Pricing
Drive Through Site	Nightly Rate		\$7.18	\$79.00	Per night	Market Pricing
Powered Van/Tent Site	Nightly Rate		\$6.36	\$70.00	Per night	Market Pricing
Unpowered Tent Site	Nightly Rate		\$5.00	\$55.00	Per night	Market Pricing
<b>THOU WALLA SUNSET RETREAT Accommodation Tariffs MAXIMUM Nightly Rates, minimum night stay policy applies</b>						

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
<b>Advanced bookings for next financial year may be subject to increase.</b>						
<b>These are peak season rates. Discounts may apply.</b>						
Waterview Spa	Nightly rate		\$27.73	\$305.00	Per night	Market Pricing
Waterview Sunset	Weekend nightly rate		\$27.73	\$305.00	Per night	Market Pricing
Waterview Bath Cottage	Nightly rate		\$23.18	\$255.00	Per night	Market Pricing
Waterview Standard	Nightly rate		\$23.18	\$255.00	Per night	Market Pricing
Standard Cabin	Nightly rate		\$22.27	\$245.00	Per night	Market Pricing
Thou Walla sunset tent	Nightly rate		\$23.18	\$255.00	Per night	Market Pricing
Thou Walla House	Nightly Rate		\$30.45	\$335.00	Per night	Market Pricing
Powered van site	Nightly rate		\$7.18	\$79.00	Per night	Market Pricing
<b>General Services &amp; Ancillary Charges</b>						
Additional Housekeeping Services			\$5.46	\$60.00	Per hour or part thereof	Market Pricing
Casual Showers			\$0.50	\$5.50	Per person	Market Pricing
Extension Lead Hire			\$0.50	\$5.50	Per day	Market Pricing
Gas			\$0.00	Recommended Retail Price		Market Pricing
Ice			\$0.00	Recommended Retail Price		Market Pricing
Internet Access			\$0.00	Recommended Retail Price		Market Pricing
Lost Key Replacement			\$13.64	\$150.00	Per key	Market Pricing
Pet Cabin Cleaning			\$9.09	\$100.00	Per service	Market Pricing

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Re-sanitation Costs	Charge to clean vomit or excreta.		\$23.18	\$255.00	Per service	Market Pricing
Remote Control Replacement			\$14.09	\$155.00	Per remote device	Market Pricing
Tennis Court Hire			\$0.00	Recommended Retail Price as charged by Service Provider		Market Pricing
Use of Barbeques			\$0.00	No charge applies		Free (zero priced)
Washing Machines & Dryers			\$0.36	\$4.00	Per token	Market Pricing
Washing Powder			\$0.18	\$2.00	Per sachet	Market Pricing
Day Visitors			\$0.45	\$5.00	Per person	Market Pricing
Breakfast Packs			\$0.91	\$10.00	Each	Market Pricing
Rollaway Single Bed			\$2.27	\$25.00	Per night	Market Pricing
Branded Merchandise			\$0.00	Recommended retail price		Market Pricing
Extra Parking Space			\$1.36	\$15.00	Per night	Market Pricing
Linen Pack			\$1.36	\$15.00	Per pack provided	Market Pricing
<b>MAXIMUM Nightly Additional Person Charges. Discounts may apply</b>						
Extra Person Cabin Accommodation	Per additional adult		\$2.27	\$25.00	Per night	Market Pricing
Extra Person Cabin Accommodation	Per additional child		\$0.00	Per additional child	Per night	Free (zero priced)

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Extra person Site Accommodation	Per additional adult		\$1.36	\$15.00	Per night	Market Pricing
Extra person Site Accommodation	Per additional child		\$0.91	\$10.00	Per night	Market Pricing
<b>Late Check Out - Subject to Availability</b>						
Cabins	Until noon		\$4.54	\$50.00		Market Pricing
Cabins	50% of nightly rate	Until 5pm	\$0.00			Market Pricing
Campsite	50% of nightly rate	Until 5pm	\$0.00			Market Pricing
<b>Wi-Fi Access: Holiday Packages</b>						
3 Day Short Break		500mb downloads/500mb uploads signup	\$1.82	\$20.00		Market Pricing
7 day Relax Package		1000mb downloads/1000mg uploads signup	\$2.73	\$30.00		Market Pricing
30 day Long Stay Package		21Gb uploads/2Gb downloads signup	\$4.54	\$50.00		Market Pricing
<b>Communication &amp; Administration Charges</b>						
Photocopying	A4		\$0.09	\$1.00	Per copy	Market Pricing
Photocopying	A3		\$0.09	\$1.00	Per copy	Market Pricing
Telephone Charges			\$0.00	Local, STD & International calls charged at 3 times the standard rate		Market Pricing
After hours call out fee	After hours call out fee		\$13.64	\$150.00	Per call out	Market Pricing
<b>Security Deposits</b>						

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Games Room Equipment Loan deposit			\$0.00	\$10.00		Market Pricing
Security Deposit - Camp Kitchen Key	Security deposit required when photo ID is not available		\$0.00	\$20.00		Market Pricing
Security Deposit - Extension Lead Hire			\$0.00	\$50.00		Market Pricing
<b>Accommodation Deposits and Balance Payments</b>						
Accommodation Deposit		Direct bookings		Deposit is first 2 nights tariff for all sites and cabins		Market Pricing
Accommodation Balance Payment	Online bookings	Full payment required at time of booking				Market Pricing
Accommodation Deposit		Online bookings		N/A		Market Pricing
Accommodation Balance	Direct Bookings - Non peak periods	Full payment required before check-in or at time of booking				Market Pricing
Accommodation Balance	Direct Bookings - Peak periods	Full payment due by 31 October 2018 for Christmas peak and at time of booking for other peak periods				Market Pricing
Amendment Fee	Applies to changes to reservations		\$5.00	\$55.00	Per change	Market Pricing
<b>Cancellations</b>						

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
<b>Online and direct bookings – Non Peak Periods</b>						
<p>Cancellations received more than 7 days prior to arrival will incur a \$50 administration fee with the balance provided as a credit toward a future booking (valid for 12 months from issue, not transferrable).</p> <p>Reservations cancelled with less than 7 days' notice prior to arrival time will forfeit 50% of the deposit. Reservations cancelled more than 7 days' notice prior to arrival time will receive a credit letter or refund less the \$50 processing charge</p>						
<b>Online and direct bookings – Peak Periods</b>						
<p>Cancellations received up to the 31st October (of the relevant year) will forfeit 50% of the deposit paid, with the remaining balance provided as a credit toward a future booking (valid 12 months from issue, not transferrable)</p> <p>Cancellations received from 1st November (of the relevant year) will forfeit 100% of the required deposit paid.</p> <p>Cancellations received once full payment has been received will be charged as follows:  Cancellations received more than 28 days prior to arrival will incur 2 night's cancellation fee or 100% of required the deposit paid.  Cancellations received within 7 days - 28 days prior to arrival will incur a cancellation fee of 50% of the total accommodation booking.  Cancellations received within 7 days of arrival – No Refund.  Reservations cancelled prior to November (at Port Stephens Beachside Holiday Parks, Treescape and Thou Walla Sunset Retreat) will forfeit 50% of the deposit. Reservations cancelled from 1st November will forfeit the full deposit</p>						
<b>Group Bookings</b>						
Reservations cancelled prior to November (at Port Stephens Beachside Holiday Parks, Treescape and Thou Walla Sunset Retreat) will forfeit 50% of the deposit. Reservations cancelled from 1st November will forfeit the full deposit						
Groups Bookings Deposit	20% Deposit paid within 7 days of reservations	Villas & Cabins - Deposit 1st night's tariff. Powered & unpowered sites - Deposit is \$200 - Full payment received by 1 November for Port Stephens Beachside Holiday Parks, Treescape and Thou Walla Sunset Retreat	\$0.00			Market Pricing



Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Groups Bookings Final Payment	Full payment due 28 days prior to arrival	Villas & Cabins - Deposit 1st night's tariff. Powered & unpowered sites - Deposit is \$200 - Full payment received by 1 November for Port Stephens Beachside Holiday Parks, Treescape and Thou Walla Sunset Retreat	\$0.00			Market Pricing
<b>Group Bookings Cancellation</b>						
Cancellations received more than 28 days before arrival, deposit is non-refundable. Cancellations received within 7-28 days prior to arrival will incur a cancellation fee of 50% of the total accommodation booking Cancellations received within 7 days may be charged 100% of total accommodation booking						
<b>WEDDING PACKAGES</b>						
Wedding Packages are available on Application.						
<b>Holiday Van Occupancy Fees</b>						
Electricity account administration	Charged quarterly with each electricity meter reading		\$0.55	\$6.00	Per quarter	Market Pricing
Holiday Van Site A (Fingal Bay Only)	Monthly occupancy fee up to 150 nights	2% discount to Holiday Van owners who have authorised to pay the monthly fees via direct debit payment from a bank account	\$45.46	\$500.00		Market Pricing

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Holiday Van Site B (Halifax, Fingal Bay & Shoal Bay)	Monthly occupancy fee up to 150 nights	2% discount to Holiday Van owners who have authorised to pay the monthly fees via direct debit payment from a bank account	\$44.55	\$490.00		Market Pricing
Holiday Van Site Electricity Usage			\$0.00	Metered electricity usage charged quarterly based on latest retail tariffs of the local area energy retailer		Market Pricing
Electricity Service Availability Charge		Calculated per day for 150 days of the year; based on the latest retail tariffs of the local area energy retailer; charged quarterly	\$0.00	\$0.00		Market Pricing
<b>Holiday Van Administration</b>						
Holiday Van Annual Agreement	Preparation Charge		\$1.09	\$12.00		Market Pricing
Holiday Van Annual Agreement Postal Charge	Postal Charge		\$0.55	\$6.00		Market Pricing
Holiday Van Annual Agreement Sale/ Transfer of Ownership Fee	Fee payable by owner on submission of sales application form as part of the sales process	Includes a \$165 Holiday Van independent valuation based on a group discount	\$40.91	\$450.00		Market Pricing

Fee Name	Fee Description	Clarification	GST \$	Fee Amount Incl. GST	Fee Unit	Pricing Policy
Holiday Van Individual Valuation Surcharge	Fee payable by owner on submission of sales application form as part of the sales process	To be paid on top of Holiday Van Agreement Sales Fee if an individual valuation is required	\$20.46	\$225.00		Market Pricing